Ms Gwendoline Cazenave Director General, Eurostar 5-7 rue du Delta 5th floor 75009 Paris

Paris, 04 June 2025

For the attention of the Director General

Dear Mrs Cazenave.

We are writing to draw your attention to a concern shared by many French citizens living near Ashford International, Ebbsfleet International, and Calais-Fréthun stations.

These stops, which were suspended during the 2020 pandemic, have yet to be reinstated, despite their strategic importance for cross-Channel travel and the local economy. Ashford and Ebbsfleet stations, located in Kent, and Calais-Fréthun station, located in the Hauts-de-France and opened in 1993 to accommodate international trains, play a vital role in connecting the UK with continental Europe.

Their prolonged closure has had a detrimental impact on the attractiveness of these areas and has contributed to their isolation, forcing residents to travel further to access a Eurostar-served station (London or Lille) or to use alternative means of transport—incurring additional financial and environmental costs.

Whilst Eurostar have clearly ruled out resuming stops at Ashford and Ebbsfleet until at least 2026, there appears to be no prospect of services returning to Calais-Fréthun. This situation is causing considerable concern among residents in both the United Kingdom—including French nationals who have approached us—and in the Hauts-de-France region.

Given the new potential interest expressed by other operators, and the recently published UK Office of Rail and Road Report, we believe it would be beneficial for you to clearly outline whether you plan to utilise the stations you are no longer using - on both sides of the Channel, and according to what timetable.

We would be delighted to organise a meeting with some or all of the signatories to this letter to discuss this issue and the most appropriate solutions for users.

Thank you in advance for any information you may be able to provide.

We remain at your disposal for further discussion.